

Community Safety Update

GOSC – 17th January 2017

- **Update the General Overview & Scrutiny Committee on the Herefordshire Community Safety Strategy & Related Performance.**

Community Safety Update

GOSC – 17th January 2017

Present:

- Cllr Patricia Morgan (Chair of HCSP)
- Supt Sue Thomas – West Mercia Police (Vice Chair HCSP)
- T/Detective Chief Inspector Jon Roberts – West Mercia Police
- Jo Davidson – Director, Lead for Community Safety, Herefordshire Council
- George Branch – Head of Service –West Mercia CRC
- Keith Barham - Head of Service - West Mercia Youth Justice Service
- Steve Eccleston – Business Manager, HCSP/ HSCB/HSAB
- Adrian Turton – Learning & Development Officer, HCSP/ HSCB/HSAB

Role of General, Overview & Scrutiny Committee

- To carry out the scrutiny role for Herefordshire Community Safety Partnership

“The Community Safety Partnership has a statutory requirement to ensure effective mechanisms for scrutiny of crime & disorder in connection to the discharge of the responsible authorities functions around crime and disorder.”

- Responsible Authorities:
 - Herefordshire Council
 - West Mercia Police
 - National Probation Service
 - Community Rehabilitation Company (CRC)
 - Herefordshire Clinical Commissioning Group (CCG)
 - Hereford & Worcester Fire & Rescue

Community Safety Update

GOSC – 17th January 2017

- **Contents:**
- HCSP Background and Introduction
- What difference is the CSP and the CSP strategy having?
- Domestic Violence and Abuse
- Offender Management – Recidivism Rates
- Probation and Youth Offending Models
- Restorative Justice

Priorities for Strategic Plan 2014/17

The 2013 Strategic Assessment led to the following priorities being agreed in the HCSP Strategic Plan 2014/17 (see Appendix 2 for executive summary)

- 1.Reduce re-offending / bring offenders to account (adults and youths)
 - 2.Address the harm caused by alcohol and drugs
 - 3.Address domestic violence and abuse
 - 4.Promote community cohesion and reduce anti-social behaviour
- Plus a joint priority with HSCB - Child Sexual Exploitation & Adult Sexual Violence and Abuse.*
 - Also being asked to support PCC priorities of Reducing Rural Crime and Business Crime*

What difference is HCSP and Strategy having?

Domestic Violence and Abuse

Probation and Youth Offending Models

Restorative Justice

Offender Management – Recidivism Rates

Overview – how effective is the Community Safety Partnership

What difference is HCSP and Strategy having?

Domestic Violence and Abuse –

Presented by: T/Detective Chief Inspector Jon Roberts

3. Address domestic violence and abuse – Lead Jon Roberts (West Mercia Police)

- Trend of increased DVA crimes and offences continues.
- West Mercia Police has refocused its investigative model to target the highest harm through THRIVE and with partners (NPS and CRC) is placing greater emphasis on DA in the IOM cohort.
- The year to Jan 2016 saw 4.9% increase in DA crime and 11.7% increase in DA incidents compared to the previous year in Herefordshire and a Force increase of 9.5% and 6.7% respectively.
- 15% of calls for police service in Herefordshire are High Risk. Highest in Force.
- 40 people have called for service 2 or more times in 12 mths. Lowest in Force.

Address domestic violence and abuse –

- From Dec 2015 – Nov 2016 - 1009 people referred to WMWA (15% increase on same period previous year)
- Number of Herefordshire calls to and from WMWA helpline was 5542 (39% increase)
- 76% of children exposed to DA have been exposed 3 or more times.

Address domestic violence and abuse

Key achievements in 2016

- Healthy Relationships Programme lesson plans developed and will be published shortly. Roll out to be supported by MASH Education Reps.
- Carried out 3 X Domestic Homicide Reviews (DHR's)
- MARAC Awareness Sessions x2 run. DV multi-agency staff training to be run this month.
- Data Orchard Research and event to share the findings.

- Challenges:
 - To support specialist provider to meet demand.
 - Follow national trend and implement DA Triage process.

What difference is HCSP and Strategy having?

Probation and Youth Offending Models, Restorative Justice and Recidivism Rates

Presented by:

Keith Barham Head of Service - West Mercia Youth Justice Service

George Branch - Head of Service - West Mercia CRC

Supt Sue Thomas – West Mercia Police

What difference is HCSP and Strategy having?

Transformation of Probation Services

Presented by: Probation Services

- The Ministry of Justice launched Transforming Rehabilitation of offenders in June 2014.
- The new model divided the work of the Probation Service as follows:
- The Community Rehabilitation Company (CRC) (in Herefordshire run by the organisation People Plus, a private company) became responsible for the supervision of lower risk offenders and for delivering interventions.
- The National Probation service (NPS) became responsible for managing higher risk offenders and for assessing offenders appearing before the court.

What difference is HCSP and Strategy having?

- The CRC and NPS staff work from a shared building in Herefordshire. This is unlike other parts of West Mercia where the CRC and NPS are now in separate accommodation.
- A shared building has enabled continued joint working between the two organisations.
- Information sharing is facilitated effectively for courts and other agencies.
- CRC and NPS run joint meetings and joint training events including for Herefordshire magistrates.

What difference is HCSP and Strategy having?

Restorative Justice

Presented by: Supt S Thomas

- **What is Restorative Justice?**

Restorative processes bring those harmed by crime or conflict, and those responsible for the harm, into communication, enabling everyone affected by a particular incident to play a part in repairing the harm and finding a positive way forward.

[Restorative Justice Council, 2012]

Benefits

- Many beneficial and positive outcomes for victims of crime who choose to participate in a restorative process:
- RJ allows the victim to be at forefront of the criminal justice process.
- It enables the victims to be in direct dialogue with their offender if they wish to do so.
- RJ gives the victim empowerment and a voice that can be heard

Benefits

Evidence has also shown that the use of RJ has increased victim satisfaction and has aided their recovery.

Below are actual quotes from victims in Herefordshire that have been through the RJ process.

- *“The RJ process works well for people to understand other people’s feelings”*
- *“It was good, it felt like it made the offender realise the severity of what he had done”*
- *“It helped to get everything out in the open”*
- *“Things have worked out well since, a good process for both victims and offenders”*

- Dec 2015 – pilot scheme - multi agency staff + 5 coordinators
- Youth Justice Services, Victim Support and the Police.
- Jan 2016 – RJ skills to police staff in Safer Neighbourhood Teams, Patrol Teams, Integrated Offender Management staff and Safer School officers. 43 officers from Herefordshire.
- The RJ Team has provided information to victims following notifications from Victim Support (VS).
- Since the start of the scheme Herefordshire have received 56 VS notifications of which 13 cases have been referred back to the officer in the case (OIC) to inform that the victim would like to explore the possibility of a restorative process with the offender as the investigation continues.

Police Officers

43 SNT and Patrol Police officers trained Level 1 one day foundation training, 12 went on to complete the Level 2 facilitator training.

- **Level 1 informal use** – dealt with ‘on street’ or by appointment bringing both parties together, low risk, outcome assured – *Level 1 trained officer*
 - **Level 2 formal use** – High degree of congruence, more planning required, higher risk but potentially positive outcome anticipated - *Level 2 trained facilitator to be in attendance.*
-
- There has been a total of 16 Level 2 Police referrals sent through to the Herefordshire RJ area co-ordinator. Of these 16 cases:
 - 15 victims were offered a restorative process
 - 13 victims had direct contact in a personal visit from an RJ trained facilitator, 6 of these contacts met the requirements and were appropriate to take to a full Level 2 face to face meeting between victim and offender

Care Homes staff

- 30 staff undertook the Level 1 course which will enable them to work restoratively with young people to address their behaviours. Out of the 30 staff members 12 went on to complete the Level 2 course.
- Careful consideration was given as to who attended these courses, as the aim was to ensure that within each of the private care home companies there would be a 'pool' of trained facilitators who would be tasked to work across the different homes within their own company.
- Due to the training provided being funded by the pilot scheme, it is now the expectation and agreement that all care homes will provide a monthly RJ report for both Level 1 and Level 2 RJ activity. This information is then collated by the Care Home Co-ordinator within the designated Police Team.

Integrated Offender Management (IOM)

- 4 based in Herefordshire. This will enable IOM officers who work with and monitor the most persistent offenders to explore their offending behaviours and to introduce a restorative approach within their case loads.
- The persistent offenders have multiple victims throughout their criminal pathway, the use of a restorative justice process could hold the harmers to account and accept responsibilities for their actions. It would also allow the victims an opportunity to meet with the person that has caused them harm if it was appropriate for them to do so. The use of RJ is proven to increase desistance within offenders,
- Use of RJ in care homes - With the use of the RJ process this would then result in less looked after children entering the Criminal Justice System and would also reduce the demand on Police involvement.

The future of RJ within Herefordshire

- As this pilot draws to an end on 31st December 2016 it will then progress into a transition period for three months where the service structure and arrangements will be agreed.
- Within this time it is envisaged that all partner agencies will have a clear referral route to provide both victims and offenders throughout Herefordshire and the rest of the Alliance access to an RJ service.
- Commencement date for the new delivery across Warwickshire and West Mercia is planned for 1st April 2017.

Reduce re-offending – Police Data

- 175 crimes show IOM nominals as defendants from Jan to 23rd December 2015. Shoplifting is the top offence followed by malicious wounding, public order offences, drugs offences, criminal damage and burglary. Assault against police officers is also high.
- 177 IOM nominals have been arrested in this period with an average 50% charge rate.
- Future cohorts should see a greater number of 'high harm' offences due to the tighter focus on DA and MAPPA referrals.

What difference is HCSP and Strategy having?

West Mercia Youth Justice Service

Presented by: Keith Barham

- Several changes to the West Mercia Youth Offending Service over the past 12 months.
- In April 2016 the service moved hosts from Worcestershire County Council to the Office of the Police & Crime Commissioner.
- Governance remains via the YOS Management board which sets the strategic direction, sets and monitors performance & quality standards.
- However transfer to the OPCC has offered the opportunity to review structures & establish a single set of staff conditions

What difference is HCSP and Strategy having?

West Mercia Youth Justice Service

Presented by: Keith Barham

- Alongside the transfer to the OPCC the service has been restructured in order to meet the required savings, of in the region £580k for the year 2016/17.
- It is at an early stage to make comment on any changes to the effectiveness of the service.



What difference is HCSP and Strategy having?

Key achievements in 2016

Alcohol and Drugs:

- New treatment service in place

ASB and Community Cohesion:

- Noise nuisance project
- Rogue trading/ scams
- Multi-agency tasking
- Implementation of Channel Panel
- Delivery of Prevent workshops
- Relaunch 'No Prejudice Here'

What difference is HCSP and Strategy having?

Moving forward:

- Produce new 3 year strategy 2017-20
- Establish clear objectives and outcomes that are measurable
- Produce added value from partnership working
- Greater collaborative working between agencies – shared buildings etc.

Moving Forward

- Priorities and future work plans will depend on the findings of the strategic assessment scheduled to be completed in 2017.
- The counter terrorism local profile due in 2017
- Prevent requirements and possible additional Prevent responsibility for local authorities to be considered in 2017
- The 2017 strategic assessment and subsequent 3 year strategy will be taken to Scrutiny during 2017.